

1. NEW ECONOMIES 2. FUTURE CUSTOMERS 3. CHANGE HURTS



1. NEW ECONOMIES



BIGGEST TRAVEL WEBSITE IN THE WORLD





BIGGEST TAXI COMPANY IN THE WORLD





BIGGEST CONTENT PLATFORM IN THE WORLD





BIGGEST RETAILER IN THE WORLD



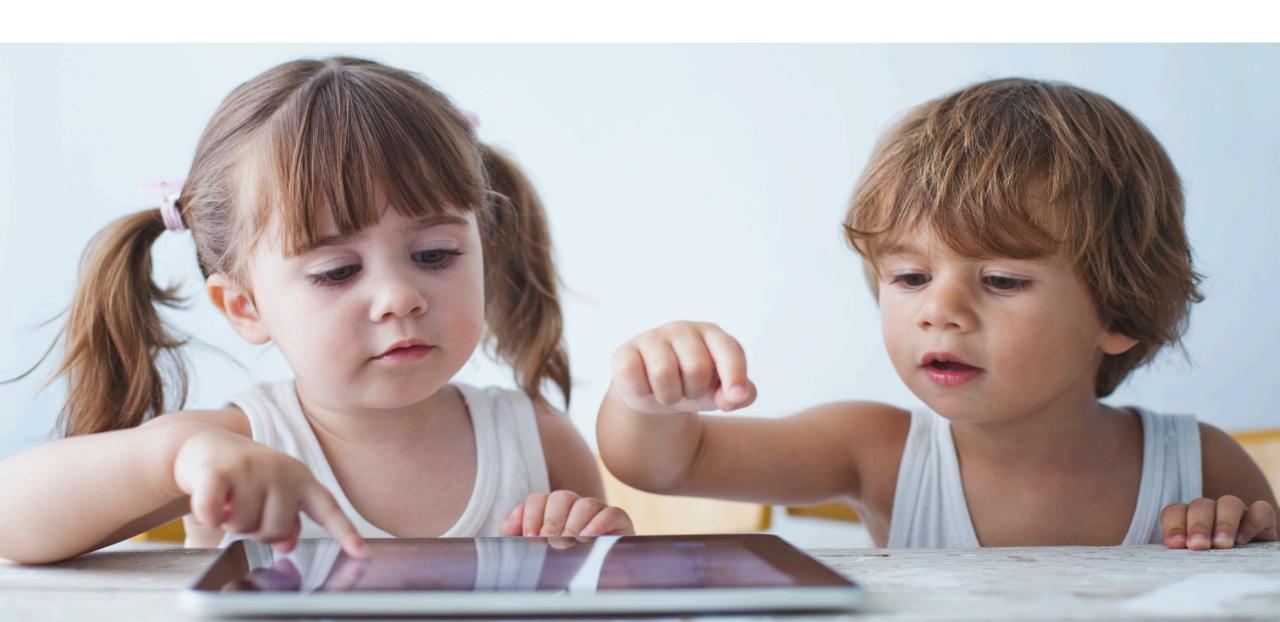
Alibaba.com



2. FUTURE CUSTOMERS

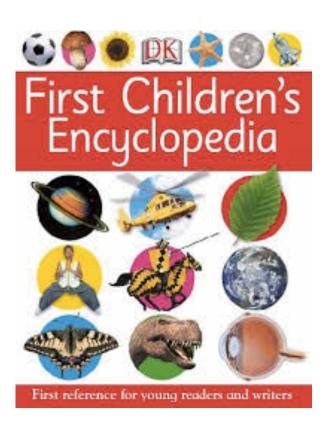


WHAT ARE DIGITAL NATIVES?





LIFE OF OF 6 YEAR OLD?



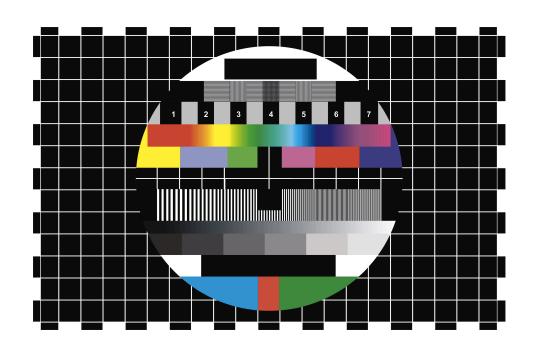




2015



LIFE OF OF 6 YEAR OLD?







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WHAT CAN YOU DO WITH A SMARTPHONE?



Play games
Watch YouTube
Listen to music
Whatsapp
Instagram
Make Videoclips
.....and maybe....call people



WHAT CAN YOU DO WITH THIS?







OLD VS NEW TECHNOLOGY



THIS EPISODE:

WALKMANS
(Portable Cassette Players)

As suggested by:

DJKing 1 week ago

Kids React to Walkman

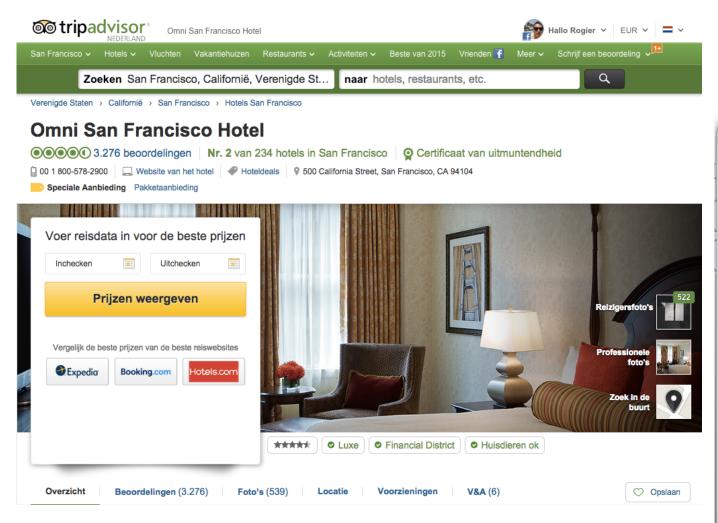
mokmok009 2 weeks ago

Kids react to Sony Walkman

ScHoolBoy Q 1 month ago

Kids react to cassette players

MAXIMUM RELEVANCE FOR USERS







ADAPT TO INNOVATION





Royal Dutch Airlines @KLM · May 12

@rogiercroes Thank you for the feedback, Rogier. It's much appreciated, especially from an enthusiastic early adopter;-)











3. CHANGE HURTS





























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NEW TECHNOLOGY = NEW OPPORTUNITY











KEEP

because

EVERYTHING CHANGES

IF YOU DO NOT FEEL THE PAIN OF CHANGE, YOU ARE ONLY TALKING ABOUT THE CHANGE, BUT YOU ARE NOT CHANGING!



