

Content Marketing Strategy for Social Media

@PamDidner /
Author of Global Content Marketing



Three types of magazines

- One-night stand
- Love Affair
- Marriage





One-night stand







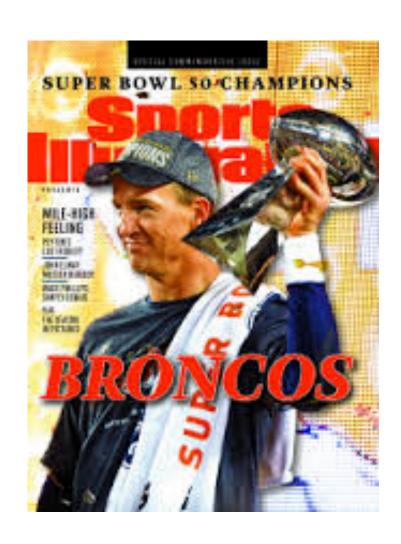
Love Affair

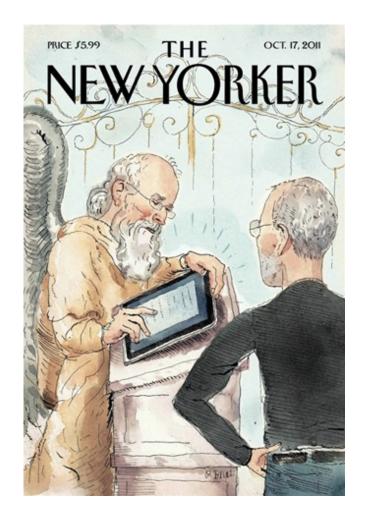






Marriage







Social Media Content

- One-night stand: Posts/content related to current news, trending
- Love Affair: Posts/content related to a specific topics or events
- Marriage: Posts/content are part of the customers' lives and usage of your products



Keep your love alive

A mix of one night stands, love affairs, and marriage.....with your customers





Social media is all about content

At a tactical level, it's about images, copy writing, formats etc.





- What do you want to accomplish?
- Who is your market?
- What do you want to communicate?
- How do you want to convey it?





- What do you want to accomplish?
 - → Objectives and measurements
- Who is your market?
 - → Buyer personas
- What do you want to communicate?
 - → Messaging and editorials
- How do you want to convey it?
 - → Image, copywriting, formats etc.





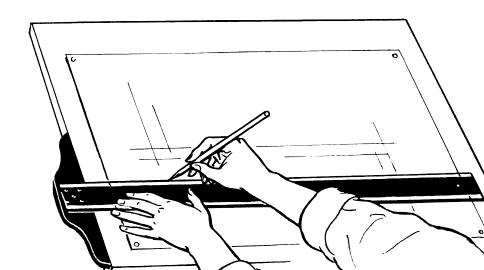
Identify and agree social media communications objectives and measurements





Objective

Build awareness and/or drive demand for [brand] or [products] through [social media channels] campaigns or outreach.





Measurements

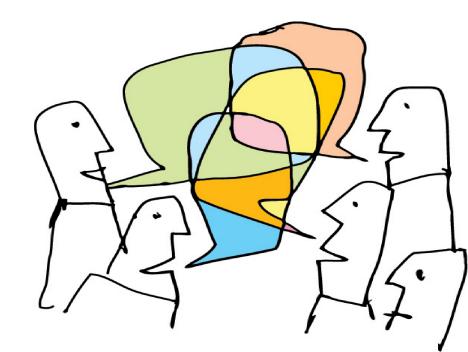
Awareness metrics: shares, likes, RT, comments, content downloads etc.

Demand metrics: purchases, web traffic, buy button clicks, promo code usage etc.



Messaging and value propositions

- 5 keywords
- 5 10-words taglines
- A 100-word short paragraph
- A 300-word long product benefit summary





Write a social media brand guide





Write a social media brand guide

- Brand personality (funny, energetic, practical, professional, personable etc.)
- Buyer personas (female, male, younger generation, retirees etc.)
- Product value propositions
- Copy writing samples
- Creative and image selection guideline
- Creative and video production guideline
- CTA examples
- Keyword list
- Do's and don'ts

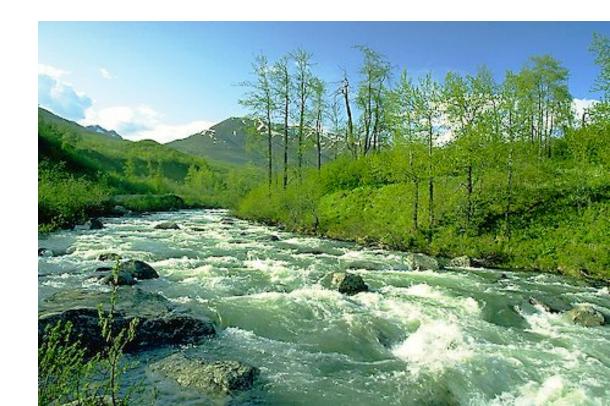


Editorial Topics

- Past: Background, history
- Present:
 - Existing products, Product launches, Persona's challenges, pain points, desire
 - Adjacent topics: related to your industry and products.
 - Employees' stories: why they love the products
 - Product Promotions
- Future: New products and services, initiatives and charity efforts



A mix of over-night stands, love affairs and marriage content.....with your customers





Editorial Topics:

- Past: Background, history
- Present:
 - Existing products, Product launches, Persona's challenges, pain points, desire
 - Adjacent topics: related to your industry and products.
 - Employees' stories: why they love the products
 - Product Promotions
 - Fun days and months, humor, current events, trending, holidays, milestones
- Future: New products and services, initiatives and charity efforts

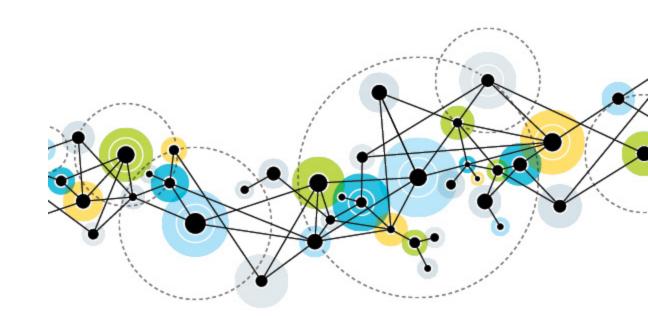


Editorial Planning:

- By month general topics, holidays, launches
- By week by channels
- By day by channels



Integrate awareness and demand through a sense of community, gamification, contests, loyalty programs.





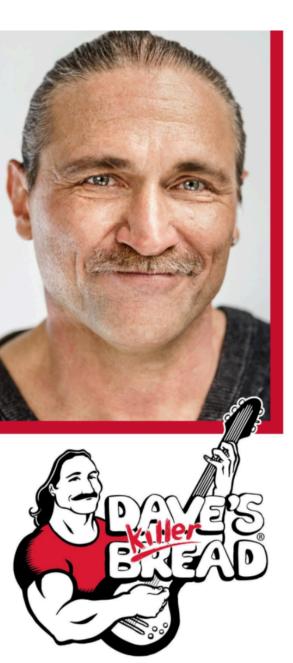
Social media works the best....





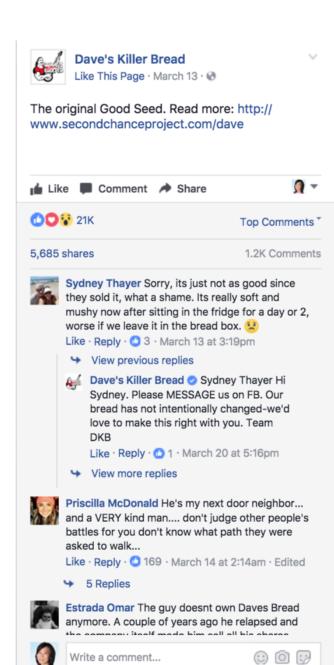
Dave's Killer Bread





15 years in prison — for our namesake, Dave Dahl, that was a tough way to find himself. **But he did.** Dave changed his attitude (and then his life) after big brother Glenn welcomed him back to the family bakery. He set out to make a loaf like no other — the most nutritious, organic whole grain bread in the universe. Fueled by a loved one's faith and empowered by accountability, Dave created a legacy that lives on in our commitment to giving people with criminal backgrounds a second chance.







No high fructose corn syrup. No artificial preservatives or ingredients. No fillers or additives. Now that's breakfast done right!





Fuel Monday the AWESOME way with our new plain bagels. Learn more and get a coupon here: http://www.daveskillerbread.com/slaytheday



intornal











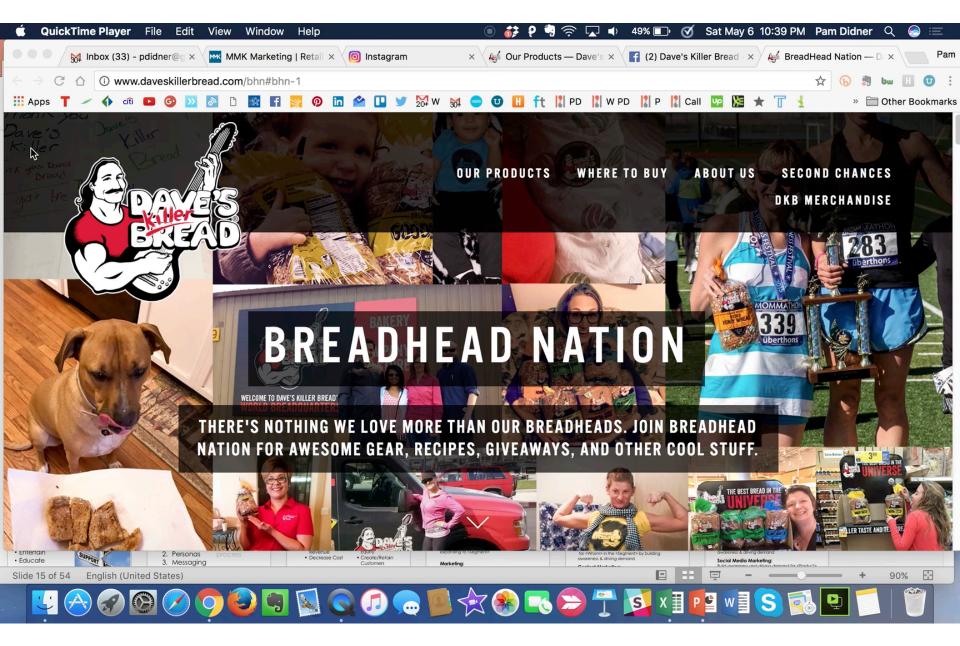
Lean, mean whole-grains-and-seeds-in-green machine. iii via @igotitatcostco





Strong CTA (call-to-action)







OUR PRODUCTS

WHERE TO BUY

ABOUT US

SECOND CHANCES

DKB MERCHANDISE

JOIN BREADHEAD NATION

SOCIAL LINKS

Stay up to date on all things DKB, and share your Killer creations!









SUBSCRIBE TO THE DKB NEWSLETTER

Get first dibs on DKB news, new products, and cool stuff!

Email Address

SIGN UP





HOW DO I BECOME BREADHEAD OF THE MONTH, YOU ASK?

- Want to be BreadHead of the month and win a FREE DKB Gift Pack (T-shirt, hat, sticker, tote bag and free bread)!?!? Share your love for DKB via photo and comment on Facebook or Instagram!
- The first week of each month we'll select a BreadHead of the Month from the previous month's posts on Facebook or Instagram. You will be notified by *Facebook or Instagram* comment and asked to submit a photo and answers to our 5 fun questions. By submitting your photo, you authorize Dave's Killer Bread to use your likeness on BreadHead of the Month features on our website, in social media and in our newsletter.
- You will receive your prize shortly after you are featured.



Image selection: Understand the essence of your brand and buyer personas

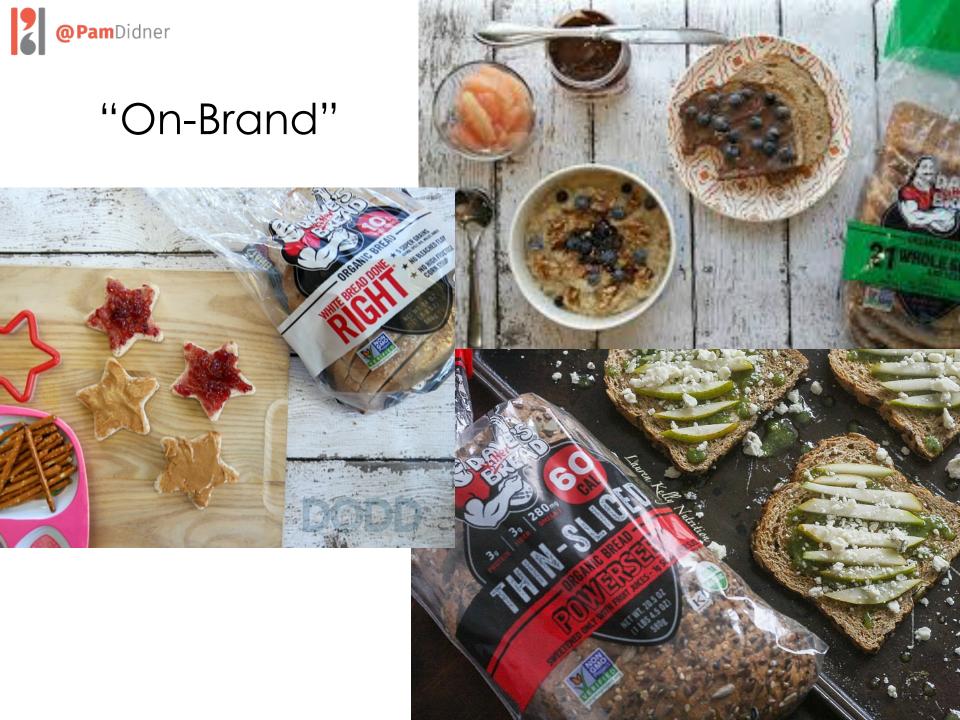




Not "On-Brand"









Social media agency: set up video, photo shooting studio in-house





- Help
- Challenge
- Entertain
- Educate
- Buy





Simply to address their questions as part of customer services





Do good for your customers and good will come to you.





Ask me questions!



Pam Didner



Pamdidner.com



Pam@pamdidner.com



@Pamdidner

